

Ancillary Services

- **Fuel Delivery:** If Your vehicle runs out of fuel we will We will dispatch a service to deliver enough fuel for You to drive to the nearest refueling center.
- **Dead Battery:** If Your vehicle's battery is dead We will dispatch a service to provide You with a jump start.
- **Flat Tire Change -** If Your vehicle has a flat tire We will dispatch a service to change the tire using Your vehicle's spare tire. However there is no coverage to repair or replace the tire, which is Your responsibility.
- **Lockout:** If You are locked out of Your vehicle We will dispatch a service to assist You. This service does not cover the cost of replacement keys or key fobs.

For Ancillary Service assistance 24-7-365 please call Us at (833) 980-0105.

Maintenance:

You must keep all fluids at proper levels and have Your Vehicle checked and serviced in accordance with the manufacturer's recommendations, as outlined in the owner's manual for Your Vehicle. Your owner's manual lists different servicing recommendations based on Your individual driving habits and climate conditions. You are required to follow the normal or severe maintenance schedule that applies to Your driving habits and conditions. If You do not follow these recommendations and such failure causes a Breakdown, further damage or unnecessary repairs, coverage under this Warranty will be denied or reduced. You must retain all sales receipts, invoices or work orders showing the date, odometer mileage, a description of Your Vehicle, the vehicle identification number (VIN), and the maintenance services performed, including parts and fluids used to complete these services.

What Is Not Covered

The following is not covered or is excluded under this Limited Warranty:

- **This Limited Warranty is not valid in the following states: CA, NY & WA.**
- **Incidental and consequential expenses other than those expressly enumerated herein:** Examples of what is not covered include but are not limited to, lost income or revenue, use of the vehicle, rental costs, fuel costs, travel and lodging. **Some states don't allow incidental or consequential damages to be excluded or limited, as such this exclusion may not apply to You.**
- **Recalls:** Vehicle Recalls and Campaigns are not covered by this Limited Warranty. You must seek assistance directly from the manufacturer of your vehicle through a franchise dealership.
- **Alterations & Modifications to Your Vehicle:** This Limited Warranty does not cover any part that is not original from the manufacturer or that is not certified for use on Your vehicle by the Manufacturer. Any additional costs for repairs or repair time that are the result of the use or installation of non-factory parts will be Your responsibility.
- **VOIDING this Limited Warranty:** Tampering, altering or disconnecting Your vehicle's odometer, or the use of any device that alters or disconnects Your vehicle's odometer, will void this Limited Warranty.
- **Environmental Damage:** Expenses due to the following: Damage caused airborne fallout, chemicals, tree sap, salt, ocean spray, acid rain, bird droppings, insect damage road hazard, hailstorms, windstorms, tornadoes, sandstorms, lightning, floods, and earthquakes, damage resulting from anything impacting the vehicle including but not

limited to cracks and chips in glass, scratches and chips in painted surfaces, or damage from collision.

- **Maintenance Costs:** This Limited Warranty excludes damage caused by the use of contaminated fuels; the use of fuels, oils, lubricants, or fluids other than those recommended by the manufacturer of Your vehicle or as found in Your owner's manual. The costs of repairing damage caused by poor or improper maintenance is not covered nor are the costs of Your vehicle's normal or scheduled maintenance or other parts and or services that Your vehicle may routinely require, such as lubrication, coolant, spark plugs, bulbs, or fuses (unless those costs result from a covered repair); engine tune-ups; replacing filters cleaning, worn wiper blades, worn brake pads and linings, or clutch linings.
- **Certain Types of Corrosion:** Expenses due to surface corrosion caused by industrial fallout, sand, salt, hail, ocean spray and stones; corrosion caused by chemicals, acids, and fertilizers; corrosion caused by accident, damage, abuse, or vehicle alteration and corrosion of any body part or equipment that was not on Your vehicle when it was manufactured.
- **General Exclusions:** Expenses due to damage or conditions caused by abuse or negligence; fire or accident; misuse or abuse; emission system modifications; windshield or rear window damage from external objects; or using any fluid that is not recommended by the manufacturer or that do not meet their minimum requirements.
- **Repairs made outside the United States or Canada:** This Limited Warranty excludes all damage, failure or breakdown and/or subsequent repair(s) occurring outside of the United States, its territories and possessions or Canada.

How to Make a Claim Under Your Warranty

1. **NO REPAIRS OR PAYMENT SHALL BE MADE WITHOUT PRIOR AUTHORIZATION.**
2. In the event of the breakdown of a covered part, You must take reasonable precaution to protect the vehicle from further damage. We recommend that You bring the vehicle to the closest dealership for the make of Your vehicle and give the service advisor a copy of this Limited Warranty.
3. You or the service advisor must call Us at (833) 980-0105 to open a claim file prior to the commencement of any repairs. Should a breakdown occur on a weekend or holiday, or is an emergency repair, You must contact Us on the following business day to open a claim (Claims dept. hours are 9:00 AM - 7:00 PM, ET, Monday through Friday).
4. You must authorize any charge(s) necessary to determine the cause of failure including necessary diagnostic and tear down charges. If it is determined that the failure is not eligible for repair under this Limited Warranty, then You must pay for all diagnostic, tear down and repair charges.
5. We reserve the right to specify the reimbursement amounts for the claim based on new, remanufactured, independently rebuilt parts that conform to the manufacturer's design specifications and wear tolerances of Your vehicle.
6. We will either pay the dealership directly for the cost of authorized repairs or reimburse You for authorized repairs.
7. Payment for authorized repairs: Complete signed Repair orders may be faxed to (866) 764-0338 or emailed to ClaimsPayment@pdsadm.com.

Optional Service Contract?

Optional service contracts can protect against the cost of repairs when this warranty may not apply, or if this warranty has expired. Many types of plans and coverages are available.